

TMI: Too Much Information



Helping consumers find accurate,
relevant health information
(without drowning in the sea of
information)

Introduction to TMI Course



❖ Introductory Video Script



Brief background of CHI Service



❖ Consumer Health Information Services Introductory Video Script



CHI Basics – Medical Reference Interviewing



❖ Consumer Health Reference Interviewing Introduction ([Video Script](#))

Links Mentioned in the video:

- ❖ [NNLM Reference Interview Resources](#)



CHI Basics – Medical Reference Interviewing



- ❖ 6 Guidelines to Answering Medical Reference Questions
- ❖ CHI and Telephone Reference

CHI Basics – Medical Reference Interviewing

(Video Demonstrations of Common Reference Interview Situations)



❖ Video Script: Customer wants a diagnosis



Featuring Alice Singleton and Susan Spafford at the Hoover Public Library

CHI Basics – Medical Reference Interviewing

(Video Demonstrations of Common Reference Interview Situations)



❖ Video Script: Customer needs information on a supplement



Featuring Alice Singleton and Bryce Thornton, Hoover Public Library

CHI Basics – Medical Reference Interviewing

(Video Demonstrations of Common Reference Interview Situations)



- ❖ Video Script: Patron needs information beyond the scope of the library collection and unavailable on the Internet



Featuring Alice Singleton and Bryce Thornton, Hoover Public Library

CHI Basics – Medical Reference Interviewing

(Video Demonstrations of Common Reference Interview Situations)



❖ Video Script: Patron needs information beyond the scope of the librarian's expertise



Featuring Felita Hawkins, East Lake Public Library Branch Manager,
& Wanda McGinnis, Library Assistant

CHI Basics – Medical Reference Interviewing

(Video Demonstrations of Common Reference Interview Situations)



❖ Video Script: Reference question is too general



Featuring Felita Hawkins, East Lake Public Library Branch Manager,
& Wanda McGinnis, Library Assistant

CHI Basics – Medical Reference Interviewing

(Video Demonstrations of Common Reference Interview Situations)



❖ Video Script: Reference request concerns a serious illness



Featuring Felita Hawkins, East Lake Public Library Branch Manager,
& Wanda McGinnis, Library Assistant

CHI Basics – Medical Reference Interviewing



- ❖ Test Your Knowledge! Medical Reference Interviewing Techniques – **Questions**
- ❖ Test Your Knowledge! Medical Reference Interviewing Techniques – **Responses**

CHI Basics – Collection Development



❖ [Annie Brown of the Alabama Public Library Service talks about health collection development for public libraries](#)

❖ [Annie's Video Script](#)



CHI Basics – Collection Development



- ❖ Recommended Core List of Books and Journals
- ❖ Managing the Medical Collection

CHI Basics – Library Policies, Legal Issues, and Disclaimers



❖ Introduction to Consumer Health Legal Issues Script



Links mentioned in video:

- ❖ **ALA Guidelines for Medical, Legal and Business Responses-**
<http://www.ala.org/ala/mgrps/divs/rusa/resources/guidelines/guidelinesmedical.cfm>
- ❖ **The Connecticut Healthnet Guidelines for Providing Medical Information to Consumers -**
<http://library.uchc.edu/departm/hnet/guidelines.html>

CHI Basics – Library Policies, Legal Issues, and Disclaimers



- ❖ [Legal Concerns in Medical Reference](#)
- ❖ [Lister Hill Library CHI Policies and Procedures](#)
- ❖ [Disclaimers](#)
- ❖ [Test Your Knowledge! Legal Questions in Consumer Health Reference - **Quiz**](#)
- ❖ [Test Your Knowledge! Legal Questions in Consumer Health Reference - **Answers**](#)

Special Considerations – E-Patient



❖ Video Script: E-Patient Introduction



Special Considerations – E-Patient



- ❖ Demonstration of using MedlinePlus and Google to find health information
- ❖ [MedlinePlus Video Script](#)



Narrated by Lee Vucovich, Reference Department Head,
UAB Lister Hill Library

Special Considerations – E-Patient



❖ [Test Your Knowledge! MedlinePlus – Quiz](#)

❖ [Test Your Knowledge! Medline Plus - Answers](#)

Special Considerations – E-Patient



- ❖ Google Searching Video Script
- ❖ Finding Health Information on the Internet (Google)



Narrated by Lee Vucovich, Reference Department Head,
UAB Lister Hill Library

Special Considerations – E-Patient



- [Video Script: Evaluating Health Information Introduction](#)
- [Evaluating Health Information Online](#)



Special Considerations – E-Patient



- ❖ Video Script: Demonstration of evaluating specific sites (e.g., <http://www.prigmeton.com/index.html> and Kidshealth.org)



Narrated by Lee Vucovich, Reference Department Head, UAB Lister Hill Library

Special Considerations – Interpreting Medical Studies



- ❖ [Medical Research Studies Video Script](#)
- ❖ [Types of Studies and Peer Review Document](#)



Special Considerations – Interpreting Medical Studies



- ❖ [PubMed Health](#)
- ❖ [HealthNewsReview.org: Independent Expert Reviews of News Stories](#)
- ❖ [Test Your Knowledge! Interpreting Medical Studies – Quiz](#)
- ❖ [Test Your Knowledge! Interpreting Medical Studies - Answers](#)

Resources



- ❖ [Health Information Resources Video Script](#)
- ❖ [Medical and Health Web Sites](#)

Health InfoNet of Alabama



❖ [Brochure](#)

❖ [Referral Form](#)



Health InfoNet of Alabama



- ❖ Demonstration of the Health InfoNet Website
- ❖ [Video Script](#)

Health InfoNet of Alabama
We're Your Health Information Experts
(And We're In Your Neighborhood!)

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Got a Health Question? Ask a Health InfoNet Librarian!

Health InfoNet Resources for Librarians

Search for Alabama Health Services

Health Information Web Links

Your Life Boat in a Sea of Health Information!

What's unique about Health InfoNet? It's the expertise of librarians all over Alabama ready to help you keep from drowning in a sea of health information while searching for just the information you need. Just call your local public library. No matter where you are, your local librarian is ready to help you with your health question, with backup help from the state medical libraries at the University of Alabama at Birmingham and the University of South Alabama. Or call 1-855-INFO.NET (1-855-463-6638) and you will be directed to your best source.

This Health InfoNet of Alabama Web site is one of the resources available for Alabama residents as part of this service. Use it to look for quality-filtered online sources of health information or local health services around the state. Or just post your question here and a librarian will respond shortly!

***REMINDER:** Only a licensed health practitioner who has a complete medical history of an individual can advise that person in health decisions. Materials included in the InfoNet libraries and resources provided on the website do not necessarily imply approval or recommendation by Health InfoNet of Alabama.

Feature of the Month

March is Colorectal Cancer Awareness Month!

The best way to prevent colorectal cancer is to get screened regularly starting at age 50. The FITWAY Alabama CRC Prevention program supports a comprehensive statewide program with the goal of increasing screening rates for colon cancer. See this news item for more information about this program.

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Conclusion to TMI Course



- ❖ [List of Consumer Health Classes Online from the National Network of Libraries of Medicine](#)
- ❖ [Health InfoNet Resources for Librarians](#)
- ❖ [Conclusion Video Script](#)

